**PERFORM COMPUTER REPAIR & MAINTANANCE**

**CAT 2**

**QUESTION ONE (20 MARKS)**

1. State the following acronyms in full (4 Marks)
2. BIOS
3. CMOS
4. EEPROM
5. UPS
6. Outline FOUR possible causes of a hard disk failure (4 Marks)
7. NTFS is used in modern computers. Outline FOUR features that could be promoting its popularity. (5 Marks)
8. Mr. Jackson intends to use USB port instead of a parallel port to connect peripheral devices on his computer. Outline FOUR merits of USB port. (4 Marks)
9. What is Computer **Assembling** (2 Marks)
10. Differenciate between Hardware and Software (2Marks)
11. List and Explain Two Diagnostic used in disasembling a computer (4 Marks)
12. List the Four Hardware tools used in computer repair and Maintanance (4 Marks)
13. Explain Steps used to establish the theory of **Probable Cause** (3 Marks)